

Allen ISD Employee Health Clinic

Twin Creeks Medical Center One
1111 Raintree Circle, Suite 205, Allen, Texas 75002
469-854-6697 phone • 469-854-6704 fax

FAQ

Who can use this clinic?

Allen ISD permanent employees, as well as their spouses and eligible dependents can visit the clinic.

There will be a \$10 office visit fee, no insurance is required.

Non-eligible employees include the following:

Independent Contractors
Substitutes
Temp/Seasonal employees
Tutors
Retirees

What does it cost to visit the clinic?

A \$10 office visit (credit/debit card, flex card, personal check, cash are accepted)

Do I need to carry Allen ISD insurance to visit the clinic?

No. Insurance is not required. And, because the clinic does not file with insurance, the fee will not count toward a deductible.

How will the clinic verify employee members?

Employees are required to register their family members ahead of time to be served by the clinic.

What kind of services will be offered at the clinic?

The clinic will treat minor illnesses. For a more detailed list of services provided

[Click here](#)

Are there restrictions for children?

Eligible dependents aged 3-26 are welcome. All minors visiting the clinic must be accompanied by a parent or legal guardian.

Does having access to the clinic mean I now have insurance coverage?

No. The Affordable Care Act (ACA) requires you to have health insurance for yourself and your dependents. Access to the AISD Employee Clinic will not satisfy the ACA requirement.

Is this clinic designed to replace my primary care physician?

No, this clinic is not designed to replace your primary care physician.

[What type of doctor will I see at the clinic?](#)

A physician assistant or nurse practitioner will be on duty. The physician assistant and or nurse practitioner will be under the direction of a licensed physician.

[Can the clinic be used for work-related injuries and worker's compensation claims?](#)

No. AISD employees seeking treatment for a work-related injury must choose an in-network physician approved by our worker's compensation carrier.

[Are school athletic physicals be offered at the clinic?](#)

Yes.

[Does the clinic have an on-site pharmacy?](#)

No.

[Does the clinic have X-ray equipment?](#)

No. Patients will be referred to outside sources for X-rays if necessary.

[Can the clinic refill prescriptions from another provider?](#)

No.