
TRS-ACTIVECARE PARTICIPANTS ENROLLED IN PRIMARY AND PRIMARY+ PLANS ARE ELIGIBLE FOR MEMBER REWARDS

TRS-ActiveCare participants enrolled in TRS-ActiveCare Primary or Primary+ are eligible for the Member Rewards program. This program allows them to shop for in-network medical care, compare costs and earn credit toward future medical expenses when they choose a quality, cost-effective facility for their health care needs.

Rewards may apply toward the costs of future medical services and prescriptions, by reducing copayments or coinsurance. Rewards range from \$25 to \$500. The maximum earned reward amount per member, per plan year, is \$599. All unused rewards roll over to the next plan year, but are lost if a participant leaves the plan.

How Rewards Work

When a Primary Care Provider (PCP) recommends treatment, participants search for a Member Rewards eligible facility online or by calling a BCBSTX Personal Health Guide at 1-866-355-5999, anytime.

To shop for Member Rewards online:

- Log into **Blue Access for Members** at www.bcbstx.com/trsactivecare.
- Click the **Doctors & Hospitals** tab, then on the **Find a Doctor or Hospital** link.
- Use Provider Finder to search for a Member Rewards eligible facility.
- Once you've found an eligible facility where you would like to receive treatment, click **View Profile**.
- Call your PCP to ask for a referral to the Member Rewards eligible facility you chose. In many cases, your provider will give you the required referral and, if applicable, send the associated prior authorization request to BCBSTX for approval.
- Once approved, you're able to schedule your appointment with the facility you chose.
- When you've completed your treatment, your claim is paid and the location is verified as reward eligible, a deposit will be made into your **Health Care Account** (HCA).

For more information on this program, please visit the TRS-ActiveCare BCBSTX website: <https://www.bcbstx.com/trsactivecare/doctors-and-hospitals/member-rewards>